

SUNDAY, OCTOBER 8, 2017

3:00 pm – 5:00 pm Registration & Check In – **Omni Conference Registration Desk**

6:00 pm – 8:00 pm Cocktail Reception – **Water Horse Pool Bar**

MONDAY, OCTOBER 9, 2017

8:00 am – 9:00 am Breakfast Buffet – **Fort Worth Foyer 1, 2 & 3**
Directors/Officers breakout breakfast
ACEA Breakfast Breakout – **Fort Worth Ballroom 1**
CCEA Breakfast Breakout – **Fort Worth Ballroom 3**
PCEA Breakfast Breakout – **Fort Worth Ballroom 2**

8:30 am - 8:45 am General Session Opening Remarks
Fort Worth Ballroom 4

8:45 am - 9:45 am **Susanna Gotsch**, Director, Industry Analyst
CCC Information Services, Inc

9:45 am - 10:00 am Break – **Fort Worth Foyer 1, 2, 3 & 4**

10:00 am - 11:00 am *“Rethinking the future: Managing Known and Unknown Risks with 21 Century Plaintiffs”*
Clint Cox, Fee, Smith, Sharp & Vitulla

11:00 am – 12:00 pm *“Emerging Fraud Trends”*
Joe Werhle, NICB

12:00 pm – 1:00 pm Lunch Buffet – **Fort Worth Ballroom 1, 2 & 3**

1:15 pm – 2:45 pm *“Importance of Professional/Career Development Plans”*
Katey Smith, Vice President, Integrity Mutual Insurance Company

2:45 pm – 3:00 pm Break – **Fort Worth Foyer 1, 2, 3 & 4**

3:00 pm – 4:00 pm “Management of Innovation in a Claims Operation”
Dave McNutt, Vice President, American Modern Insurance Group

6:00 pm – 7:30 pm Cocktail Reception – **Fort Worth Foyer**

TUESDAY, OCTOBER 10, 2017

7:00 am – 8:30 am Breakfast Buffet – **Fort Worth Foyer 1, 2 & 3**
Directors/Officers breakout breakfast
ACEA Breakfast Breakout – **Fort Worth BR 1**
CCEA Breakfast Breakout – **Fort Worth BR 3**
PCEA Breakfast Breakout - **Fort Worth BR 2**

8:30 am – 12:00 pm General Session – **Fort Worth Ballroom 4**

8:45 am – 9:45 am *“Utilizing Predictive Analytics and the Value Added to Claims Outcomes”*
Randall Day, Vice President of Business Technology, ISO Claims Partners

9:45 am – 10:00 am Break – **Fort Worth Foyer – 1, 2, 3 & 4**

10:00 am - 11:00 am **David Pieffer**, J.D. Power

11:00 am Closing Remarks

Thank you to our Speakers!

Program Chairs:

Christian Martin, ISMIE Mutual Ins. Co. – CCEA
Constance Woods, American Southern Ins. Co. – ACEA
Peter Schiffrin, SGD, Inc. - PCEA

All Functions are business casual

Sponsors:



*Atlantic, Central & Pacific Claim
Executives Association*

Fall Meeting

*The Omni Fort Worth Hotel
Fort Worth, Texas*

October 8 – 10, 2017