

**ATLANTIC CLAIM EXECUTIVES ASSOCIATION MEETING
 SPRING CONFERENCE
 APRIL 19-21, 2015
 THE SANIBEL HARBOUR RESORT & SPA
 FORT MYERS, FLORIDA**

Sunday, April 19, 2015

Location

5:00 PM – 7:00 PM

President’s Reception

Island

Monday, April 20, 2015

7:00 AM – 8:30 AM

Booth Set Up for Sponsors

Queen Palm

7:30 AM – 9:00 AM

Executive Committee Breakfast Meeting

Azalea

8:00 AM – 9:00 AM

Attendees & Guests Continental Breakfast

Palm Veranda

9:00 AM – 9:10 AM

President’s Welcome

Queen Palm

9:10 AM – 10:00 AM

Industry Trends in Auto Medical Claims

Michele Hibbert - Iacobacci, Mitchell

International

10:00 AM – 10:50 AM

Claims Magazine 2014 Salary Survey

Patricia Harman, Claims Magazine

10:50 AM – 11:15 AM

Break

11:15 AM – 11:45 AM

Towers Study on Most Effective Way to Improve Claims Outcomes

Patricia Harman, Claims Magazine

11:45 PM – 6:00 PM

Open / Networking

1:00 PM – 6:00 PM

Golf Outing

The Dunes Golf Club

6:00 PM – 7:00 PM

Reception

Island

Tuesday, April 21, 2015

8:00 AM – 9:00 AM

Members Meeting and Breakfast

Azalea

Attendees (Non-Members) & Guests

Palm Veranda

Continental Breakfast

9:10 AM – 10:00 AM

Trends in Auto Claims: What’s Driving Fewer But More Expensive Repairs

Queen Palm

Susanna Gotsch, CCC Information Services

10:00 AM – 10:50 AM

Analytics in Subrogation

Jim Tantillo, EXL Trumbull

10:50 AM – 11:15 AM

Break

11:15 AM – 12:00 PM

Standards and Accountable Care in Casualty Claims

Michele Hibbert - Iacobacci, Mitchell

International

12:00 PM – 12:30 PM

Officers Swearing In Ceremony, President Service Award and Scholarship Recipients

Announcement

12:30 PM – 6:00 PM

Open / Networking

12:30 PM – 1:30 PM

Executive Committee Lunch Meeting

Azalea

6:00 PM – 8:30 PM

Dinner Cruise

Sanibel Princess Dock