

# SCEA SPRING MEETING

SANDESTIN, FLORIDA

APRIL 22 – 25, 2012

## Sunday, April 22, 2012

3:00 p.m. - 5:00 p.m. Registration  
6:00 p.m.- 9:00 p.m. President's Reception

## Monday, April 23, 2012

7:30 a.m. - 8:30 a.m. Officers & Directors Breakfast  
8:00 a.m. - 9:00 a.m. Members & Guests Breakfast  
9:00 a.m. - 9:15 a.m. President's Welcome Mike Meyer  
9:15 a.m. - 10:15 a.m. Legal Update/Using Medical Robert Darroch, JD  
Liens to Your Advantage Goodman, McGuffey, Lindsey & Johnson, LLP  
10:15 a.m. - 10:30 a.m. Break  
10:30 a.m. - 11:30 a.m. Hiring/Terminating Employees Laura Watkins  
Lunch on Your Own  
12:30p.m. - 6:00 p.m. Golf Tournament  
6:30 p.m. - 9:00 p.m. Reception

## Tuesday, April 24, 2012

7:30 a.m. - 9:00 a.m. Members Breakfast  
8:00 a.m. - 9:00 a.m. Guests Breakfast  
9:00 a.m. - 10:00 a.m. Claims Handling Using Social Media Neil Weiss, Social Intelligence  
10:00 a.m. - 10:15 a.m. Break  
10:15 a.m. - 11:15 a.m. MSP Update/Practical Tips Roy Franco, Franco Signor LLC  
11:15 a.m. - 12:00 p.m. Customer Service TBD  
12:00 p.m. Adjourn  
1:00 p.m. - 5:00 p.m. Networking  
6:30p.m. - 7:00 p.m. Reception  
7:00p.m. - 10:30 p.m. Banquet, Dinner & Music

## Wednesday, April 25, 2012

7:30 a.m. - 9:00 a.m. Officers & Directors Breakfast Meeting