



**SCEA Spring Meeting Agenda**  
**April 17 - 20, 2011**

**Hutchinson Island Marriott Resort**  
**Stuart, Fl.**



## ❖ Our Objectives ❖

- ❖ To maintain an association of property/casualty companies and corporate self-insurer claims executives whose companies are domiciled in or having as their area of responsibility, designated southeastern states.
- ❖ To maintain a professional forum for the exchange of information concerning matters of mutual interest.
- ❖ To promote harmony, cooperation and cordial business relations among the members.
- ❖ To encourage proper claims handling.
- ❖ To discourage false or fraudulent claims.
- ❖ To expose dishonest, unscrupulous or unethical practices by whomever committed.
- ❖ To increase the efficiency and knowledge of members and their company claims departments.

## ❖ SCEA Officers ❖

### President

David Glover (2011)  
American Agricultural Ins. Co

### Vice President

Michael Meyer (2012)  
North Carolina Farm Bureau

### Treasurer

Baxter Jones (2013)  
Southern Farm Bureau Casualty Ins. Co.

### Secretary

Dennis Gowen (2014)  
Swiss Re

## ❖ Directors ❖

Bryon Cook (2011)  
North Carolina Farm Bureau

Michael Hale (2011)  
Claim Professionals Liability Ins. Co.

Ernie Grant (2011)  
American Southern Insurance Co.

Gytis Gavelis (2012)  
Catlin Inc.

Bill Lynch (2012)  
American Southern Ins. Co.

Jack Stewart (2012)  
Assurant Specialty Property

Byron Garrett (2013)  
Tennessee Farm Bureau Ins. Co.

## Attending Members

Todd Childers	American Ag	tchilders@aaic.com
Bryan Crook	NC Farm Bureau	Bryan.Crook@NCFBINS.com
Bill Dammes Dianh Dammes	Retired Guest	dammes1@yahoo.com
Jay Deiner Sylvia Deiner	Ormond Re Group, Inc. Guest	deiner@ormondre.com
Barry Dillard	Walt Disney World Resort	barry.cillard@disney.com
Carl Dunn Jacqui Dunn	Retired Guest	dunnmediator@bellsouth.net
Wayne E. Erwin Becky Erwin	Retired/SWA/Prof. Adj. Firm Guest	wayne.erwin@schaferwood.com
Todd Frazier	NC Farm Bureau	todd.frazier@ncfbins.com
Byron Garrett Nadine Garrett	Tenn FB Guest	bgarrett@tfbf.com
David Glover Jackie Glover	Retired Guest	dajaglover94@yahoo.com
Dennis E. Gowen	Swiss Re	dennis_gowen@swissre.com
Steve Grabow	Florida Farm Bureau	steve.grabow@FFBIC.com
Michael Hale	Claim Profesional. Liab Ins Co.	michael.hale@cplic.net
Brian Haurylak	American Southern Ins. Co.	brianh@amsou.com
Baxter Jones	So. Farm Bureau Casualty	bjones@sfbic.com
Mike Meyer Linda Meyer	North Carolina Farm Bureau Guest	mike.meyer@ncfbins.com
Mike Reed Leigh Reed	Custard Ins. Adjusters, Inc. Guest	mreed@custard.com
Joyce Slawiak	Infinity Insurance	joyce.slawiak@ipacc.com
Jack Stewart	Assurant Specialty Property	jack.stewart@assurant.com
Bruno Vogt	BrightClaim, Inc.	bruno.vogt@brightclaim.com
Clay Willmore Tammy Willmore	Tenn FB Guest	cwillmore@tfbf.com
Greg Youngblood	KY FB	greg.youngblood@kyfb.com

## Guest Attendees

Aaron Bass	Silver, Bass & Brams, PA	Abass@FLLITAGATION.COM
Donald H. Benson, Esq.	Bradham, Benson, Lindley, etc.	dhbenson@fla-esq.com
Andrew Blume	Trunbull Services	AndyBlume@trunbullservices.com
Tammy Booker	Vernis & Bowling	tbooker@nationallaw.com
Andrea Caro	Zimmerman, Kiser & Sutcliffe	acaro@zkslawfirm.com
James D. Cella	McCormick & Priore, P.C.	jcella@mccormickpriore.com
Job Coscia	Latitude Suro Serv., LLC	jcoscia@latitudesubro.com
Robert M. Darroch	Goodman McGuffey, Lindsey & Johnson LLP	rdarroch@gmlj.com
Patty Darroch	Guest	
Robert A. Dwyre	Forcon International	radwyre@forcon.com
Chris Eirich	Quality Adjustments, Inc.	ceirich@qualityadjustments.com
Linda Eirich	Guest	
Karen Fettig	Bottomline Technologies Inc	kfettig@bottomline.com
Stephanie F. Glickauf	Goodman McGuffey, Lindsey	rdarroch@gmlj.com
Steve Glickauf	Guest	
Dan Gonzalez	HAS Engineers & Scientists	dgonzalez@hsa-env.com
Adam Greenspan	Burton Claim Service	adam.greenspan@burtonclaimservice.com
Pam Griggs	Insurance Auto Auctions	pgriggs@iaai.com
Larry Haussmann	Crawford & Co.	lwhaus@us.crawco.com
Creed Hoodenpyle	Tenco Services, Inc.	choodenpyle@tenco.com
Carol Hoodenpyle	Guest	
Jennifer Keadle Mason	Mintzer, Sarowitz, Zeris, Ledva & Meyers LLP	jmason@defensecounsel.com
Gregory Kummerlen	Wiederhold & Moses	gkummerlen@wmrfla.com
Kathleen D. Lambert	Stephenson, Chavarri & Lambe	katlambert@smclattorneys.com
Adam Mcintosh	Latitude Suro Serv., LLC	amcintosh@latitudesubro.com
Katherine E. McKinley	Zimmerman, Kiser & Sutcliffe	kmckinley@zkslawfirm.com
Jim McMillan	Safelite Solutions	Jim.McMillan@Safelite.com
Barbara McMillan	Guest	
Tom Moncello	Burton Claim Service	tom.moncello@burtonclaimservice.com
Robert Moses	Wiederhold & Moses	rmoses@wmrfla.com
Peter Muller	Goodman, McGuffey, Lindsey	pmuller@gmlj.com
Mike Peak	Insurance Auto Auctions	mpeak@iaai.com
Jim Pelstring	Klein, Glasser, Park, Lowe & P.	Pelstringj@KGPLP.com
Judy Pelstring	Guest	
Tony Riccio	Bottomline Technologies	Triccio@bottomline.com
David Root	HAS Engineers & Scientists	droot@chsa-env.com
Belinda Rueffer	Nelson Architectural Engineers	brueffer@architecturalengineers.com
Pat Schroeder	ReMed Casualty Consultants	ps@remedinc.com
Melvin Bartley	Guest	
Jerry Smith	Insurance Auto Auctions	jsmith@iaai.com
John Ward Smith	Zimmerman, Kiser & Sutcliffe	jsmith@zkslawfirm.com
Joel Sybert	Crawford & Co.	joel_sybert@us.crawco.com
Jim Tantillo	Trunbull Services	jimtantillo@trunbullservices.com
Scott J. Tredwell	McCormick & Priore, P.C.	stredwell@mccormickpriore.com
Carl Van	International Insurance Institute	cvan2@aol.com
Adam E. Whitten	Goodman, McGuffey, Lindsey & Johnson LLP	awhitten@gmlj.com
John P. Wiederhold	Wiederhold & Moses	jwtiederhold@wmrfla.com
Patricia Wiederhold	Guest	
Miller Williams	Williams & Williams	millerwms@att.net
Kari Williamson	M K Consulting, Inc.	kari@mkcmedicalmanagement.com

# SCEA Spring Meeting Agenda

## April 17-20, 2011

### Sunday, April 17, 2011

3:00 – 5:00 pm	Registration/Hospitality	Patio Lounge
6:00 – 9:00 pm	President's Reception	Covered Patio Lounge

### Monday, April 18, 2011

7:30 – 8:30 am	<u>Breakfast</u> Officers and Directors	Blue Heron
8:00 – 9:00 am	Members and Guests Continental	Elliott Foyer
9:00 – 9:15 am	<u>Business Session</u> President's Welcome David Glover	Elliott Amphitheatre
9:15 – 10:15 am	Trends in Fraud and Staged Accidents Aaron S. Bass, JD Partner Silver, Bass & Brams, P.A.	Elliott Amphitheatre
10:15 am	Break	
10:30 – 11:30 am	Southeast States Legal Updates Robert M Darroch, JD, Partner Goodman, McGuffey, Lindsey, & Johnson, L.L.P.	Elliott Amphitheatre
11:30 am	Closing Comments / Adjourn	
12:30 -6:00 pm	Golf Tournament	Eagle Marsh
6:30 – 9:00 pm	Cocktail Reception & Hors D'oeuvres	Osprey Lounge

Business Casual all Events, except Jackets for Cocktail Receptions and  
Jacket and Tie for Banquet

# SCEA Spring Meeting Agenda

## April 17-20, 2011

### Tuesday, April 19, 2011

7:30 – 9:00 am	<u>Breakfast</u> Members Breakfast Meeting	Flamingo
8:00 – 9:00 am	Guests Continental	Elliott Foyer
9:00 – 10:00 am	<u>Business Session</u> Gaining People's Cooperation Carl Van, President & CE . International Insurance Institute, Inc	Elliott Amphitheatre
10:00 am	Break	
10:15 – 11:00 am	Key Metrics for Analyzing Law Firm Performance Karen Fettig, JD, VP Products & Services Bottomline Technologies Inc	Elliott Amphitheatre
11:00 – 12:00 pm	E-Discovery How to Control Cost Jennifer Keadle Mason, JD Partner Mintzer, Sarowitz, Zeris, Ledva & Meyers, LLP	Elliott Amphitheatre
12:00 pm	Closing Comments / Adjourn	
1:00—5:00 pm	General Networking Session	
6:30 – 7:00 pm	Cocktail Reception	Plantation Foyer Lounge
7:00 – 10:30 pm	Banquet Dinner and Music "Entertainment Connections Premier DJ"	Salon 1 & 2

### Wednesday, April 20, 2011

7:30 – 9:00 am	Officers and Directors Breakfast Meeting	Blue Heron
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## Scholarship Recipients

1984

Stephanie Jones/Bill Jones  
Kathleen O'Connell/Brendon O'Connell

1985

Rhonda Pitts/J Pitts  
Douglas Roach/Richard Roach

1986

Gregory Carlisle/Sid Furr  
Kathleen O'Connell/Brendon O'Connell

1987

Robert Edwards/Bill Edwards  
Clay Venable/Charlie Venable

1988

Robert Edwards/Bill Edwards  
Frances Timmons III/Mac Timmons

1989

Kathleen O'Connell/Brendon O'Connell  
Edward Timmons/Mac Timmons

1990

Kathryn Serrao/Robert Serrao  
Edward Timmons/Mac Timmons

1991

Danielle Canepa/Dominic Canepa  
John Mullen/John Mullen

1992

Kenneth Criswell/Larry Criswell  
Staci lee/Lamar Lee  
Jennifer Pogachnik/Robert Pogachnik

1993

George Casale/George Casale  
Blair Evans/Barbara Evans  
Kenneth O=Donnell/Kevin O=Donnell

1994

Glen Criswell/Larry Criswell  
Brad Deiner/Jay Deiner  
Blain Evans/Barbara Evans

1995

Kenneth Criswell/Larry Criswell  
Glen Criswell/Larry Criswell  
Brad Deiner/Jay Deiner  
Adrienne Lynch/William Lynch

1996

Michael Brinkley/Gary Brinkley  
Nicole Deiner/Jay Deiner  
Brad Deiner/Jay Deiner  
Adrienne Lynch/William Lynch

1997

Michael Anderson/Jack Anderson  
Michael Brinkley/Gary Brinkley  
Lisa Jodovin/Steven Jodovin

1998

Michael Anderson/Jack Anderson  
Michael Brinkley/Gary Brinkley  
Emily Donegan/Richard Maloney  
Lisa Valdes/Jorge Valdes

1999

Michael Brinkley/Gary Brinkley  
Jason Jodovin/Steven Jodovin  
Bryan Loeffler/Roy Loeffler  
Paul Windley/John Windley

2000

Erin Cahill/Jeremiah Cahill  
Kathleen Cahill/Jeremiah Cahill  
Lisa Valdes/Jorge Valdes

2001

Kathleen Cahill/Jeremiah Cahill  
Andrea Camp/Dana Camp  
Anna Haurylak/Brian Haurylak

2002

Erin Cahill/Jeremiah Cahill  
Charles Sitterson/William Sitterson

2004

Danielle Hildebrand/Peter Hildebrand  
Louis Jones/William Baxter Jones

2005

Caitlin Hildebrand/Peter Hildebrand  
Louis B. Jones/William Baxter Jones

2006

Phillip Crook/Bryan Crook  
Elizabeth Jones/William Baxter Jones

2007

Phillip Crook/Bryan Crook  
Elizabeth Jones/William Baxter Jones

2008

Phillip Crook/Bryan Crook  
Elizabeth Jones/William Baxter Jones

2009

Elizabeth Jones/William Baxter Jones  
Katherine Meyer/Michael Meyer

2010

Katherine Meyer/Michael Meyer  
Jennifer Frazier/Todd Frazier



## 2011 Spring Meeting Sponsors

Adjustment Services Inc  
Dunwoody, GA

Brown Catastrophe Management Group, LLC  
Baton Rouge, LA

Baton Rouge / Brown Claim Service  
Baton Rouge, LA

Burton Claims  
Ft. Lauderdale, FL

Crawford & Company  
Atlanta Ga

Custard Insurance Adjusters, Inc.  
Norcross, GA

ESI Engineers  
Minneapolis, MN

HASEngineers / Rare Earth  
Tampa, FL

Johns Eastern Company Inc.  
Sarasota, FL

Law Offices of William J. Hickey  
Rockville, MD

Millennium Investigations, Inc  
Douglasville GA

McCormick & Priore, P.C.  
Philadelphia, PA

National Association of Catastrophe Adjusters  
Richardson, TX

National Association of Independent Insurance Adjusters  
Geneva, IL

Nelson Architects and Engineers  
Souix Falls, SD

Re-Med Casualty Consultants, Inc  
Overland Park, KS

Ringler Associates, Norcross Inc  
Norcross, GA

Society of Registered Professional Adjusters  
Naperville, IL

Tenco Services Inc.  
Nashville, TN

T.M. Mayfield & Co.  
Charlotte, NC

Totura & Co.  
Ft, Lauderdale, FL

Yunker's Investigation Services  
Woodstock, GA

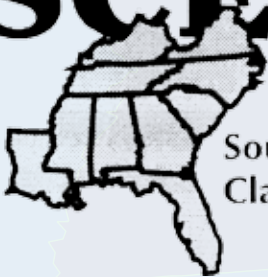
## Future Meetings:

2011 Fall – Grand Hotel Marriott Golf Club & Spa  
October 2-4 Point Clear Alabama

2012 Spring – Hilton Sandestin Beach Golf Resort & Spa  
April 22-25 Destin Florida

2012 Fall – Grove Park Inn  
TBD Asheville, North Carolina

# SCEA



Southeastern  
Claim Executives Association

The background of the page is a light blue map of the state of Florida. The map is semi-transparent, allowing the underlying white background to be visible. The word "Notes:" is printed in a dark blue font in the upper right quadrant of the map.

Notes:

