

SCEA OFFICERS

Steve Dionisio, President
Munich Reinsurance America, Inc.

Deb Boser, Vice President
Infinity Insurance Company

Ralph Stillions, Treasurer
AmFed National Insurance Company.

Neill Timmons, Secretary
Canal Insurance Company

SCEA DIRECTORS

William Lynch - *American Southern Insurance Company*

Steve Hooks - *Southern Guaranty Insurance Company*

Mike Tolar - *Florida Farm Bureau Insurance Company*

Bryan Crook - *North Carolina Farm Bureau Insurance Company*

Michael Leblanc - *Infinity Insurance Company*

Brian Haurylak - *American Southern Insurance Company*

Susan Shiver - *Walt Disney World Company*

SCEA



**Southeastern
Claim Executives Association**

AGENDA

Southeastern Claims Executives Association

**Montgomery Marriott Prattville Hotel & Conference Center
Prattville, Alabama
October 14-16, 2007**



Southeastern
Claim Executives Association

SUNDAY, OCTOBER 14, 2007

3:00-5:00PM Registration
Registration desk- hotel lobby

6:00-8:00PM Presidents Reception
Presidential Cottage

MONDAY, OCTOBER 15, 2007

7:30-8:30AM Officers and Directors meeting/ breakfast
Camellia

8:00-9:00AM Members Continental Breakfast
Outside Grand Oak I

9:00AM Meeting begins
Presidents Welcome
Grand Oak I

9:15- 10:15 "Experts, Evidence and Expectations"
Carl Schwait, *Dell Graham P.A.*

BREAK

10:15-10:30 "Case Law review Southern States"
Robert Darroch & Constance B. Woods, Esq.
Goodman, McGuffey, Lindsey & Johnson LLP

12:00-1:15 LUNCH
Grand Oak II

1:15-3:15 "The next generation of Knowledge based auto claims
processing software tools"
Todd Johnson & Peter Tagliapietra, Nigen IT

3:15-3:30

BREAK

3:30-4:30

"An introduction to the Net Promoter concept and Voice of the Customer Trends"
Alex Sun, President, *Mitchell International*

6:00PM

DINNER
Cottage Room

TUESDAY, OCTOBER 16, 2007

7:30-8:30AM

Members Breakfast/meeting
Grand Oak II

8:00-9:00AM

Continental Breakfast
Outside Grand Oak I

9:00-10:00

Meeting starts Grand Oak I
"Case Law review Southern States"
Robert Darroch & Constance B. Woods, Esq.
Goodman, McGuffey, Lindsey & Johnson LLP

10:00-10:15

BREAK

10:15-11:30

"Case Law review Southern States" - continued
Robert Darroch & Constance B. Woods, Esq.
Goodman, McGuffey, Lindsey & Johnson LLP

11:30-11:45

Closing Comments



**Southeastern
Claim Executives Association**

Fall Meeting 2007 Attendee List

Last Name	First Name	Company
Boser	Deb	Infinity Insurance Co
Brinn	Steve	NC Farm Bureau
Criswell	Larry	General Casualty
<i>Darroch</i>	<i>Robert</i>	<i>Speaker, Goodman, McGuffey, Lindsey & Johnson LLP</i>
Deiner	Jay	Ormond Re
Deiner	Sylvia	Spouse
Dionisio	Steve	Munich Re of America
Erwin	Wayne	Tennessee Farm Bureau
Erwin	Becky	Spouse
Glover	David	American Agricultural
Glover	Jackie	Spouse
Gowen	Dennis	Swiss Re
Grant	Ernie	American Southern
Haurylak	Brian	American Southern
Johnson	Todd	<i>Speaker, Nugen IT</i>
LeBlanc	Michael	Infinity Insurance Co
Leonard	Frank	Florida Farm Bureau
Leonard	Dianne	Spouse
Lynch	Bill	American Southern
Lynch	Janet	Spouse
Meyer	Michael	NC Farm Bureau
Reed	Mike	Custard Adjusters
Reed	Leigh	Spouse
<i>Schwait</i>	<i>Carl</i>	<i>Speaker, Dell Graham P.A.</i>
Shiver	Susan	Walt Disney World
Slawiak	Joyce	Infinity Insurance Co
Stillions	Ralph	AmFed National Ins Co
<i>Sun</i>	<i>Alex</i>	<i>Speaker, Mitchell International</i>
Tagliapietra	Peter	<i>Speaker, Nugen IT</i>
Timmons	Neill	Canal Insurance Co
Woods	Constance	<i>Speaker, Goodman, McGuffey, Lindsey & Johnson LLP</i>
Vogt	Bruno	<i>Lincoln General Ins. Co.</i>