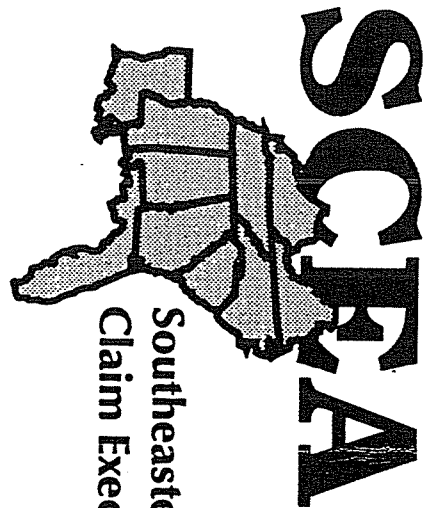


Scholarship Program Recipients

Recipient/Member	Recipient/Member
<p>1984 Stephanie Jones/Bill Jones Kathleen O'Connell/Brendon O'Connell</p>	<p>1992 Kenneth Criswell/Larry Criswell Staci Lee/Lamar Lee Jennifer Pogachnik/Robert Pogachnik</p>
<p>1985 Rhonda Pitts/S. J. Pitts Douglas Roach/Richard Roach</p>	<p>1993 George Casale/George Casale Blair Evans/Barbara Evans Kenneth O'Donnell/Kevin O'Donnell</p>
<p>1986 Gregory Carlisle/Sid Furr Kathleen O'Connell/Brendon O'Connell</p>	<p>1994 Glen Criswell/Larry Criswell Brad Deiner/Jay Deiner Blair Evans/Barbara Evans</p>
<p>1987 Robert Edwards/Bill Edwards Clay Venable/Charlie Venable</p>	<p>1995 Kenneth Criswell/Larry Criswell Glen Criswell/Larry Criswell Brad Deiner/Jay Deiner Adrienne Lynch/William Lynch</p>
<p>1988 Robert Edwards/Bill Edwards Francis Timmons, III/Mac Timmons</p>	<p>1996 Michael Brinkley/Gary Brinkley Nicole Deiner/Jay Deiner Brad Deiner/Jay Deiner Adrienne Lynch/William Lynch</p>
<p>1989 Brendon O'Connell/Brendon O'Connell Edward Timmons/Mac Timmons</p>	<p>1997 Michael Anderson/Jack Anderson Michael Brinkley/Gary Brinkley Lisa Judovin/Stephen Judovin Bryan Loeffler/Roy Loeffler</p>
<p>1990 Kathryn Serrao/Robert Serrao Edward Timmons/Mac Timmons</p>	<p>1999 Michael Brinkley/Gary Brinkley Jason Judovin/Steven Judovin Bryan Loeffler/Roy Loeffler Paul Windley/John Windley</p>
<p>1991 Danielle Canepa/Domenic Canepa John Mullen/John Mullen</p>	
<p>1998 Michael Anderson/Jack Anderson Michael Brinkley/Gary Brinkley Emily Donegan/Richard Mahoney Lisa Valdes/Jorge Valdes</p>	



**Southeastern
Claim Executives Association**

1999 Spring Conference
Sandestin Beach Hilton Golf and Tennis Resort
Destin, Florida
April 25-28, 1999

- William A. Dammes
President and Acting Treasurer
Walt Disney World Co.
- Bob Warner, Jr., Vice President
Louisiana Farm Bureau Mutual Ins. Co.
- M. A. "Billy" Soileau, Secretary
Audubon Insurance Group

*Scholarships administered by The Citizen's Scholarship Foundation of America,
 St. Peter, Minnesota*

65580, PO
Anna, Michigan

Sunday, April 25, 1999

3:00 - 5:00 p.m.

Registration
Registration Desk 1

6:30 - 8:00 p.m.

President's Reception
West Pool Southside

Monday, April 26, 1999

7:30 - 9:00 a.m.

Officers & Directors Breakfast
Heron

8:00 - 9:00 a.m.

Continental Breakfast
Coral Ballroom Foyer

9:00 - 9:15 a.m.

Opening Comments
-Bill Dammes, President
Coral Ballroom A

9:15 - 10:15 a.m.

Development and Management
of the SIU Claim
-Kirk McDaniel
Special Investigation Unit Manager
Mississippi Farm Bureau Insurance Co.

10:15 - 10:30 a.m.

Break

10:30 - 11:30 a.m.

Overview of Bad Faith and Class Actions
- John Eager
Director of Claims Services
National Assoc. of Independent Insurers

11:30 a.m.

Adjourn/Golf Tournament
Baylowne

7:00 - 8:00 p.m.

Reception
West Pool Southside

7:30 - 8:00 p.m.
8:00 - 10:00 p.m.

Dinner/Dance
West Pool Southside

Tuesday, April 27, 1999

7:30 - 9:00 a.m.

Membership Breakfast
Sandpiper D

8:00 - 9:00 a.m.

Continental Breakfast
Coral Ballroom Foyer

9:00 - 9:45 a.m.

Development of an In-House Call Center
Coral Ballroom A
- Hale Campbell
Assistant Vice President
Bankers Insurance Group
Hale Campbell

9:45 - 10:00 a.m.

Break

10:00 - 10:45 a.m.

Y2K Exposures - Corporate Perspective
- Ross Dembling
Holland & Knight
Attorneys at Law
Washington, D.C.

10:45 - 11:30 a.m.

Workers Compensation Update
- Gary Lee
Louisiana Workers Comp Commission

11:30 a.m.

Adjourn/Tennis Tournament
Bayside

7:00 - 8:00 p.m.

Reception
Coral Ballroom Foyer

7:30 - 8:00 p.m.
8:00 - 10:00 p.m.

Dinner/ Awards Banquet
Coral Ballroom A & B
Invited first

Wednesday, April 28, 1999

8:00 - 10:00 a.m.

New Officers'/Directors' Breakfast
Sandpiper C