

CCEA & SCEA FALL MEETING POINT CLEAR, ALABAMA

Bob Corp. 10/11/99

Sunday, October 10, 1999

Registration Packet at Front Desk

1:15 to 2:30 p.m.

Cybersettle Presentation
Charles S. Brofman, Pres.

12:30 to 5:30 p.m.

Golf TBD Course Name

2:30 to 2:45 p.m.

Break

3:00 to 4:00 p.m.

CCEA Executive Committee Meeting
SCEA Executive Committee Meeting

2:45 to 3:45 p.m.

John Ward- Business Insurance

4:00 to 5:00 p.m.

Joint CCEA & SCEA Executive
Committee Meeting

3:45 to 4:45 p.m.

Industry user Cybersettle/Claim
Card Tentative Topic

6:30 to 8:30 p.m.
(Business Casual)

Registration and Reception
Sky Lounge – Main Building

6:00 to 7:30 p.m.
(Business Attire)

RECEPTION
GRAND BALLROOM NORTH

7:30 to 10:00 p.m.

DINNER
GRAND BALLROOM NORTH

Monday, October 11, 1999 (Business Casual)

BUSINESS MEETING
MEETING ROOM – Grand Ballroom South

Tuesday, October 12, 1999
(Business Casual)

MEETING ROOM - SALON C & D - CCEA
SALON E & F - SCEA

7:30 TO 8:30 a.m.

Continental Breakfast

7:30 to 8:30 a.m.

Continental Breakfast
Foyer outside Salons CDEF

8:30 to 9:15 a.m.

President's Welcome
CCEA & SCEA Organizational History
Wendell DeBruin – CCEA
TBD-SCEA

8:30 to 9:30 a.m.

(Separate Business Meetings)

9:15 – 10:30 a.m.

Industry Best Practices Benchmarking
John Ward – Ward Financial Group

10:15 to 11:45 a.m.

Best Practices Review
Presentation – Facilitation/
CANEI Speaker

10:30 to 10:45 a.m.

Break

Linda Shames, General
Reinsurance Corp.

10:45 to 11:45 a.m.

CCEA & SCEA Benchmarking Panel
Best Practices
Linda Shames, Facilitator
General Reinsurance Corporation

11:45 a.m.

CLOSING REMARKS