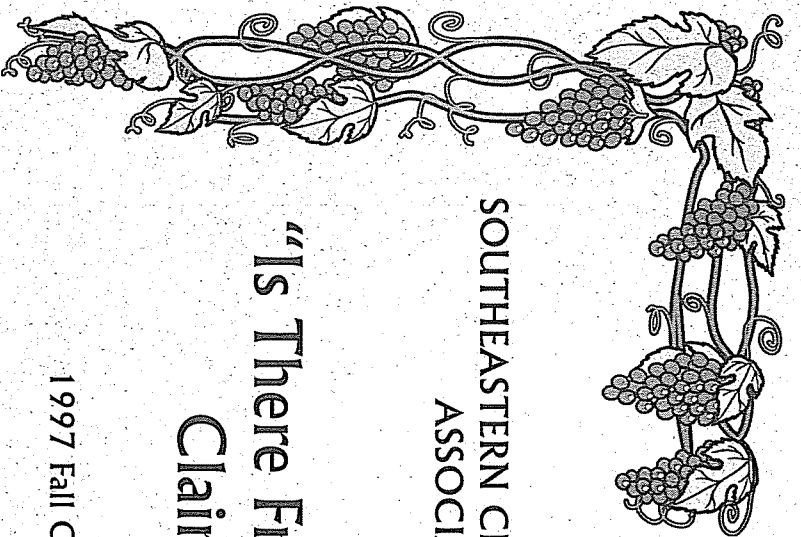


## Scholarship Program Recipients

| Recipient/Member   | Recipient/Member  |
|--|---|
| 1984<br>Stephanie Jones/Bill Jones<br>Kathleen O'Connell/Brendon O'Connell | 1992<br>Kenneth Criswell/Larry Criswell<br>Staci Lee/Lamar Lee<br>Jennifer Pogachnik/Robert Pogachnik                                   |
| 1985<br>Rhonda Pitts/S.J. Pitts<br>Douglas Roach/Richard Roach             | 1993<br>George Casale/George Casale<br>Blair Evans/Barbara Evans<br>Kenneth O'Donnell/Kevin O'Donnell                                   |
| 1986<br>Gregory Carlisle/Sid Furr<br>Kathleen O'Connell/Brendon O'Connell  | 1994<br>Glen Criswell/Larry Criswell<br>Brad Deiner/Jay Deiner<br>Blair Evans/Barbara Evans   |
| 1987<br>Robert Edwards/Bill Edwards<br>Clay Venable/Charlie Venable        | 1995<br>Kenneth Criswell/Larry Criswell<br>Glen Criswell/Larry Criswell<br>Brad Deiner/Jay Deiner<br>Adrienne Lynch/William Lynch       |
| 1988<br>Robert Edwards/Bill Edwards<br>Francis Timmons III/Mac Timmons     | 1996<br>Michael Brinkley/Gary Brinkley<br>Nicole Deiner/Jay Deiner<br>Brad Deiner/Jay Deiner<br>Adrienne Lynch/William Lynch            |
| 1989<br>Brendan O'Connell/Brendan O'Connell<br>Edward Timmons/Mac Timmons  | 1997<br>Michael Anderson/Jack Anderson<br>Michael Brinkley/Gary Brinkley<br>Lisa Judovim/Stephen Judovim<br>Bryan Loeffler/Roy Loeffler |
| 1990<br>Kathryn Serrao/Robert Serrao<br>Edward Timmons/Mac Timmons         |   |
| 1991<br>Danielle Canepa/Domenic Canepa<br>John Muller/John Muller          |   |

Scholarships administered by The Citizen's Scholarship Foundation of America,  
St. Peter, Minnesota



## SOUTHEASTERN CLAIM EXECUTIVES ASSOCIATION

# "Is There Fraud in this Claim?"

1997 Fall Conference

Chateau Elan Winery and Resort  
Braselton, GA 30517  
October 5 - 7, 1997

### SCFA OFFICERS

Jack P. Anderson, President  
Southern Farm Bureau  
Casualty Insurance Co.

William A. Dammes, Vice President  
Walt Disney World Company

Bob Warner, Jr. Secretary  
Louisiana Farm Bureau Mutual Ins. Co.

Randy Corbin, Treasurer  
The Atlanta Casualty Companies

**"IS THERE FRAUD IN THIS CLAIM?"**

**Sunday, October 5, 1997**

3:00 - 5:00 p.m. Registration  
 6:00 - 7:30 p.m. President's Reception  
 Monte Carlo A & B

**Monday, October 6, 1997**

7:30 - 9:00 a.m. Officers' and Directors' Breakfast  
 8:00 - 9:00 a.m. Continental Breakfast  
 9:00 - 9:15 a.m. Welcome  
 9:15 - 10:00 a.m. Bryan Mahlet  
 Director of Investigations/Assistant Vice President  
 Crawford Investigation Services  
 Crawford & Company  
 "Cause and Origin of Fires and Explosions, and Subrogation - Third Party Liability"  
 10:00 - 10:45 a.m. Gene Donnelly  
 Regional Manager, Investigation Services (Special Investigation Unit)  
 The Travelers Property & Casualty Company  
 10:45 - 11:00 a.m. Break - Refreshments  
 11:00 - 12:00 Noon John Giknis, CPCU, SCLA  
 Assistant Vice President  
 The Index System  
 "The First Line of Defense Against Claim Fraud"  
 12:15 - 1:30 p.m. Lunch  
 1:30 - 2:00 p.m. Alan Pearlman  
 S.E.A., Inc.  
 "Low Impact Accident Reconstruction"

**Monday, October 6, 1997, Continued**

2:00 - 2:30 p.m. David Smith, CFI  
 Fire Investigator - S.E.A., Inc.  
 "Detecting Incendiary/Fraudulent Fire Claim"  
 2:30 - 2:45 p.m. Break - Refreshments  
 2:45 - 3:45 p.m. Anthony Zammuto  
 President - Claims Verification, Inc.  
 "The Twenty Questions"  
 Evaluating Service Providers  
 3:45 - 4:00 p.m. Closing Comments  
 Jack Anderson, President  
 6:00 - 7:00 p.m. Cocktail Reception  
~~Elan D~~ *Conner*

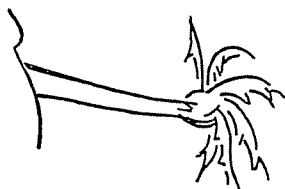
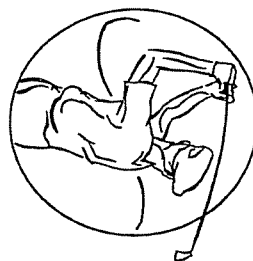
**Tuesday, October 7, 1997**

8:00 - 9:00 a.m. Membership Breakfast and Workshop  
 9:00 - 10:00 a.m. Randy Fischer, Esq.  
 Boehm, Brown, Seacrest, Fisher & LeFever, P.A.  
 "Byte-Ing Back with Computers- Databases in the Fight Against Fraud"  
 10:00 - 10:15 a.m. Break  
 10:15 - 11:15 a.m. Marcus Veazey  
 Supervisory Special Agent  
 Federal Bureau of Investigations  
 "Fraud in the Health Care Area"  
 11:15 a.m. Closing Comments  
 Jack Anderson, President

## Scholarship Program Recipients

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| 1984<br>Stephanie Jones/Bill Jones<br>Kathleen O'Connell/Brendon O'Connell | 1992<br>Kenneth Criswell/Larry Criswell<br>Staci Lee/Lamar Lee<br>Jennifer Pogachnik/Robert Pogachnik                                   |
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| 1990<br>Kathryn Serrao/Robert Serrao<br>Edward Timmons/Mac Timmons         |   |
| 1991<br>Danielle Canepa/Domenic Canepa<br>John Mullen/John Mullen          |   |

Scholarships administered by The Citizen's Scholarship Foundation of America,  
St. Peter, Minnesota



## SOUTHEASTERN CLAIM EXECUTIVES ASSOCIATION

### Preparing Today for Tomorrow's Problems

1997 Spring Conference

Naples Beach Hotel and Golf Club  
Naples, Florida  
April 13 - 16, 1997

#### SCEA OFFICERS

Joe B. Brakebill, J.D., CPCU, President  
Southern General Insurance Co.

Jack P. Anderson, Vice President  
Southern Farm Bureau Casualty Ins. Co.

William A. Dammes, Secretary  
Walt Disney World Co.

Roy Cox, CPCU, AIC, Treasurer  
Georgia Farm Bureau Ins. Co.

Sunday, April 13, 1997

3:00 - 5:00 p.m. Registration Lower Lobby  
6:00 - 7:00 p.m. Reception Sunset Terrace

Monday, April 14, 1997

7:30 - 9:00 a.m. Continental Breakfast Sunset Terrace  
7:30 - 9:00 a.m. Officers/Directors Breakfast Promenade Court  
9:00 - 9:15 a.m. Meeting/Welcomed  
Joe Brakebill, President Sunset Terrace

9:15 - 10:00 a.m. Natural Disasters - A Public  
or Private Problem  
Rade Musulin, Vice President - Actuary  
Florida Farm Bureau Insurance Companies

10:00 - 10:15 a.m. Break

10:15 - 11:00 a.m. Medical Bill Review Technology  
Tom McCarthy  
Mitchell Medical

11:00 - 11:45 a.m. Legal Trends  
George Vaka  
Fowler, White, Gillen, Boggs,  
Villareal & Banker

11:45 a.m. Adjourn/Golf Tournament

6:30 - 7:30 p.m. Reception Sunset Terrace &  
Patio

7:30 - 10:30 p.m. Dinner and Dance Sunset Terrace

Tuesday, April 15, 1997

7:30 - 9:00 a.m. Continental Breakfast Sunset Terrace  
Membership Breakfast Promenade Court

9:00 - 10:00 a.m. Investigating Class Action  
Lawsuits Sunset Terrace

John Knight, Vice President  
Cornerstone Group

10:00 - 10:15 a.m. Break

10:15 - 11:15 NIBC Claims Smart  
Don Flynt  
Eastern Regional Training Director  
NIBC

11:15 - 11:30 a.m. Closing Comments  
Joe Brakebill, President

11:30 a.m. Adjourn/Tennis Tournament

6:30 - 7:30 p.m. Reception Everglades Room

7:30 - 10:00 p.m. Awards Dinner Everglades Room

Wednesday, April 16, 1997

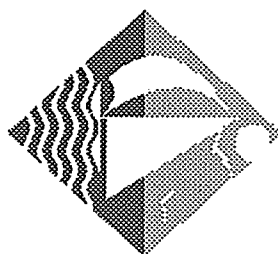
8:00 - 10:00 a.m. New Officers/Directors Promenade Court  
Breakfast

Dress: Business Casual for all activities except Tuesday night, which is suit and tie.

Notes:

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**SOUTHEASTERN CLAIM EXECUTIVES  
ASSOCIATION**

**CLAIMS - A FUTURE OF CHANGES**

1996 Fall Conference

Mariott's Grand Hotel Resort and Golf Club  
One Grande Boulevard  
Point Clear, Alabama  
October 6 - 8, 1996

**SCEA OFFICERS**

|   |  |
|---|--|
| Joe B. Brakebill, J.D., CPCU, President<br>Southern General Insurance Co. | Jack P. Anderson, Vice President<br>Southern Farm Bureau Casualty Ins. Co. |
| William A. Dammes, Secretary<br>Walt Disney World Co.                     | Roy Cox, CPCU, AIC, Treasurer<br>Georgia Farm Bureau Ins. Co.              |

Sunday, October 6, 1996

3:00 - 5:00 p.m. Registration  
 Hotel  
 Card Room  
 Main Building  
 Second Floor

6:00 - 7:30 p.m. President's Reception  
 Sky Lounge  
 Main Building  
 Third Floor

Monday, October 7, 1996

7:30 - 9:00 Officers' and Directors' Breakfast  
 Card Room

8:00 - 9:00 Continental Breakfast  
 Sky Lounge

9:00 - 9:15 Welcome  
 Joe B. Brakebill, President  
 Lagoon Room  
 Main Building  
 Second Floor

(The Lagoon Room is the location for all sessions, except where noted)

9:15 - 10:00 Physical Damage - Trends and Controls  
 John Kennedy, National Account Manager - CCC  
 Dan Carlson - CCC  
 Steve Topczewski - CCC

10:00 - 10:30 Collision Repair  
 Tom Mack, Executive V.P. & CEO - I-CAR

10:30 - 10:45 Break - Refreshments

10:45 - 11:45 Disaster Preparedness  
 Dan Carrigan  
 Staff Consultant, State Farm Insurance Companies

12:00 - 1:00 Lunch  
 Sky Lounge

Monday, October 7, 1996, continued

1:00 - 2:00 Insurance Claims vs the Internet  
 Jack Anderson, Vice President

2:00 - 3:00 Future of Claims Adjusting  
 Panel: Frank Leonard, CPCU  
 Roy Cox, CPCU  
*Jerry Keating*

3:00 - 3:15 Break - Refreshments

3:15 - 4:00 Insurance Departments' Effect on Pollution Exclusions  
 Baxter Jones, J.D., CPCU  
 Regional Claims Superintendent  
 Southern Farm Bureau Casualty Insurance Company

6:00 - 7:00 Cocktail Reception  
 Conference Center  
 Grand Ballroom Patio

Tuesday, October 8, 1996

8:00 - 9:00 Membership Breakfast and Workshop  
 Sky Lounge

9:15 - 10:00 Classification of Adjusters/Appraisers  
 Steve Ingram, J.D., CPCU  
 Vice President, Legal & Secretary  
 Southern Farm Bureau Casualty Insurance Company

10:00 - 11:00 Use of Mock Trials in Claims  
 David Poage, J.D.  
 Baker & Botts, Houston, Texas

11:00 - 11:15 Closing Comments