

SOUTHEASTERN CLAIM EXECUTIVES ASSOCIATION
Fall Workshop
Grove Park Inn - Asheville
October 28-30, 1981

Oct. 28 2:00 - 5:00 p.m. REGISTRATION (Lobby)
 6:00 - 7:30 PRESIDENT'S RECEPTION (Dogwood Lounge)

Oct. 29 7:30 - 8:45 a.m. BOARD MEETING - BREAKFAST (Sunset Room)
 9:00 - 9:15 WELCOME
 Charles Venable, President, SCEA (Green Room)

 9:15 - 10:15 TELEPHONE ADJUSTING REVISITED
 Norman Norton, Vice President
 Atlanta Casualty Company, Atlanta, Georgia
 Tom Whitty, Assistant Vice President
 American Southern Insurance Co., Atlanta, Ga.
 Terry McCollum, Vice President
 Alabama Farm Bureau Insurance Company
 Montgomery, Alabama

 10:15 - 10:30 COFFEE & DANISH

 10:30 - 10:45 QUESTIONS ON TELEPHONE ADJUSTING

10:45 - 11:45 ✓ SIGNIFICANT LEGISLATIVE CHANGES
 AFFECTING INSURANCE
 William C. Morris, Attorney
 Morris, Golding, Blue & Phillips
 Asheville, North Carolina

 12:00 - 1:30 LUNCH (Plantation Room)
 BOARD OF DIRECTORS (Sunset Room)

 1:30 - 2:30 LOW BACK PAIN (Green Room)
 Sandy Magruder, R.N.
 International Rehabilitation Association
 Charlotte, North Carolina

 2:30 - 3:00 COFFEE

 3:00 - 4:00 PROPERTY SALVAGE - CONTROL & DISPOSITION
 Steve Howell, Claims Superintendent
 State Farm Fire & Casualty Company
 College Park, Georgia
 John Snyder
 M.F. Banks & Company, Inc. Minneapolis, Mn.

(cont. on back)

Oct. 30 9:00 - 10:30 a.m. ~~INSURANCE EDUCATION~~ (Green Room)
Christopher Pitts, Asst. Director, Legal & Claims
Insurance Institute of America
Malvern, Pennsylvania

10:30 - 11:30 GEORGIA LAW CHANGE
Jones -vs- State Farm
Arthur Glaser, Attorney
Swift, Currie, McGhee & Hiers
Atlanta, Georgia

11:30 ADJOURN

SCEA MEETING SITES
1982

Spring Annual Meeting - 04/18 - 04/21/82
Bahia Mar Hotel & Yachting Center
Ft. Lauderdale, FL

Fall Workshop - 10/13 - 10/16/82
Hyatt Regency Lexington at Lexington Center
Lexington, KY

1983

Spring Annual Meeting - To be decided

Fall Workshop - 10/02 - 10/05/83
Baton Rouge Hilton
Baton Rouge, LA

1984

Spring Annual Meeting - To be decided

Fall Workshop - 10/10 - 10/13/84
Sheraton Charleston Hotel
Charleston, SC

1985

Spring Annual Meeting - To be decided

Fall Workshop - 10/06 - 10/09/85
Sheraton at St. John's Place
Jacksonville, FL